



Erica Makowski LSW, Managing Director of Family Based Services



Erica is the Managing Director of Family Based Services, overseeing Family Empowerment Services, Truancy Intervention & Prevention Services, and the Parenting Collaborative programs. She joined HopePHL™ in 2011. She has held three positions here: Pre-ARS referral and intake worker, Family Empowerment Services supervisor, and her current position as Managing Director of Family Based Services, which she was promoted to in 2017. Prior to joining HopePHL, she was a medical social worker in Charlotte, North Carolina. Erica served on the board for Girls Justice League. She was also the recipient of the Visionary Leadership Award through the Valentine Foundation, which provided an opportunity for her to receive a certificate in Non-Profit Leadership from Bryn Mawr College. Erica earned a bachelor's degree in social work from The University of Oklahoma, and a master's in social work from Virginia Commonwealth University.